

GENERAL HOUSE RULES

Dear guests,

In order to make your stay at the Motel Inn as pleasant as possible, we ask you to observe the following house rules in addition to our General Terms and Conditions.

Our office hours

The office team is available to answer your questions or suggestions at the following times:

Monday – Sunday 8:00 a.m. – 1:00 p.m

We are happy to offer you 24-hour check-in at our check-in terminal outside and the two terminals in the lobby.

Room

- Check In: from 3:00 p.m. (early arrival is possible by arrangement and, if necessary, for a fee)
- Check Out: by 11:00 a.m. (late departure is possible by arrangement and, if necessary, for a fee)
- Please close the door of your room completely when leaving.
- If you have any complaints about the room or other inconveniences, please report it to us immediately so that we can find a solution for you as quickly as possible.
- Hotel rooms and their furnishings, as well as any hotel property, must not be damaged.
- Dogs and cats are allowed in the rooms for a fee after prior registration, see general terms and conditions.
- For fire safety reasons, it is not permitted to charge vehicle and bicycle batteries in the room.
- There is an absolute ban on smoking in all rooms, hallways and public areas. In addition, shisha/water pipes and accessories are prohibited on the entire site. The smoke detectors in rooms and hallways must not be removed. Any violation will be billed with €250.00 plus any additional costs.
- When smoking on the balcony, the balcony door must be kept closed; in rooms without a balcony, smoking is not permitted out the window. Cigarette butts may not be thrown from the balcony; please use the ashtray provided.
- Damage of any kind, including loss of room, will be charged to the guest.

General

- Between 10:00 p.m. and 7:00 a.m. we ask you to maintain peace and quiet in all areas of the hotel and on the outside area. Any noise, also on the balcony, is to be avoided.
- When using the free Wi-Fi, the data protection regulations and the child and youth protection regulations must be adhered to.
- The hotel assumes no liability for the loss of valuables and private items.
- We reserve the right to terminate the existing contract if the house rules are ignored or the guest's behavior harms the hotel or other guests. In order to comply with public order and the house rules, the hotel employees are generally authorized to ban any guest from entering the hotel.
- The fire alarm is a loud beep. Please leave the hotel as quickly as possible via the marked escape routes and under no circumstances use the elevator.
- The emergency exits are marked accordingly. Escape plans are located in all hallways. The instructions given by the hotel staff must always be followed.
- The rooms are to be used as a relaxation room and under no circumstances as a party room.
- The maximum number of people allowed in the room must be observed and the number of people actually occupied must also be paid for.

We thank you for your attention

and wish you a pleasant stay in our house.

Your Motel Inn team

