

ALLGEMEINE HAUSORDNUNG

Dear guests,

In order to make your stay at the Motel Inn as pleasant as possible, we ask you to observe the following house rules in addition to our General Terms and Conditions.

Reception times

The reception team is available to answer any questions or suggestions at the following times:

Monday – Sunday 8:00 a.m. – 1:00 p.m

Room

- Check In: from 3:00 p.m. (early arrival is possible by arrangement and, if necessary, for a fee)
- Check Out: by 11:00 a.m. (late departure is possible by arrangement and, if necessary, for a fee)
- Please close the door of your room completely when leaving.
- If you have any complaints about the room or other inconveniences, please report them to reception immediately.
- Hotel rooms and their furnishings, as well as any hotel property, must not be damaged.
- Pets are allowed in the rooms for a fee after prior registration at reception.
- For fire safety reasons, it is not permitted to charge vehicle and bicycle batteries in the room.
- There is an absolute ban on smoking in all rooms, hallways and public areas. Furthermore, shisha/water pipes and accessories are prohibited on the entire site. Any violation will be billed with €250.00.
- Damage of any kind, including loss of room, will be charged to the guest.

General

- Between 10:00 p.m. and 7:00 a.m. we ask you to maintain peace and quiet in all areas of the hotel and on the outside area. Any noise is to be avoided.
- When using the free Wi-Fi (if available), the data protection regulations and the child and youth protection regulations must be adhered to.
- The hotel assumes no liability for the loss of valuables.
- We reserve the right to terminate the existing contract if the house rules are ignored or the guest's behavior causes damage to the hotel or other guests. In order to comply with public order and the house rules, the hotel employees are generally authorized to ban any guest from entering the hotel.
- The fire alarm is a loud beep. Please leave the hotel as quickly as possible via the marked escape routes and under no circumstances use the elevator.
- The emergency exits are marked accordingly. Escape plans are located in all hallways. The instructions given by the hotel staff must always be followed.

We thank you for your attention

and wish you a pleasant stay in our house.

Your Motel Inn team

Ihr Team vom Motel Inn

