

ALLGEMEINE HAUSORDNUNG

Dear guests,

In order to make your stay at the Motel Inn as pleasant as possible, we ask you to observe the following house rules in addition to our General Terms and Conditions (GTC).

Reception times

The reception team is available for questions or suggestions at the following times:

Monday – Friday 8:00 a.m. – 8:00 p.m. and Sundays and public holidays 8:00 a.m. – 1:00 p.m

Room

- Check-in: from 3:00 p.m. (early arrival is possible by arrangement and may be subject to a fee)
- Check Out: until 11:00 a.m. (a late departure is possible by arrangement and possibly for a fee)
- Please close the door of your room completely when leaving.
- We kindly ask you to report any complaints about the room or other inconveniences to the reception immediately.
- Hotel rooms and their equipment, as well as any hotel property is not to be damaged.
- Pets are allowed in the rooms upon prior notification at the reception for a fee.
- For fire safety reasons, it is not allowed to charge batteries of vehicles and bicycles in the room.
- Smoking is strictly forbidden in all rooms, corridors and public areas. Shisha/water pipes and accessories are also prohibited on the entire site.

General

- Between 10:00 p.m. and 7:00 a.m. we ask you to keep the night's rest in all areas of the hotel as well as on the outside area. Any noise should be avoided.
- When using the free W-LAN (if available), the data protection regulations and the regulations for the protection of children and young people must be observed.
- The hotel assumes no liability for the loss of valuables.
- We reserve the right to terminate the existing contract if the house rules are disregarded or the guest's behavior causes damage to the hotel or other guests. In order to comply with public order and the house rules, the hotel employees are entitled to instruct every guest to be banned from the house.
- The fire alarm is a loud beep. Please leave the hotel as quickly as possible using the marked escape routes and do not use the elevator under any circumstances.
- The emergency exits are marked accordingly. Escape plans are located on all corridors. The instructions of the hotel staff must be followed in any case.

We thank you for your attention
and wish you a pleasant stay in our house.

Your Motel Inn team

